



## Customer Notification – February 3, 2010

MOL (America) Inc. recently announced our 2010 plans to make changes in our Customer Service organization, including the transfer of all current U.S. customer service activities to two locations: Lombard, IL and Atlanta, GA. As a result, we encourage our customers to forward all freight payments to the lockbox locations listed below in order to ensure timely processing. As noted below, we are also accepting and encouraging the use of ACH and wire transfer payments.

**Please do not mail or hand deliver checks or original bills of lading to our local offices.**  
Please send all checks to the lockbox addresses below. Do NOT send original bills of lading to the lockbox addresses below. They must be surrendered at our Lombard, Illinois office (see address below).

### **Checks sent by regular U.S. MAIL should be addressed to:**

#### **EAST COAST LOCKBOX:**

MOL (America) Inc.  
P.O. Box 7777  
Lockbox 502013  
Philadelphia, PA 19175-2013

#### **MID WEST LOCKBOX:**

MOL (America) Inc.  
Dept. CH17045  
Palatine, IL 60055-7045

#### **WEST COAST LOCKBOX:**

MOL (America) Inc.  
Dept. LA22077  
Pasadena, CA 91185-2077

### **Checks sent by OVERNIGHT COURIER should be addressed to:**

MOL (America) Inc.  
Lockbox# 502013

701 Market St. 199-3490  
Philadelphia, PA 19106-1532

MOL (America) Inc.  
Lockbox# 17045  
5505 North Cumberland Ave.  
Suite 307  
Chicago, IL 60656-1471

MOL (America) Inc.  
Lockbox# 22077

14005 Live Oak Ave.  
Irwindale, CA 91706-1300

**NOTE: Please write "MOL (America) Inc. account" on any enclosed envelope.**

You may also make payments directly to our bank account via **ACH** or **wire transfer** using the information below. Please send payment details (b/l numbers, invoice numbers, individual amounts to be applied) to [Steve.Nagurka@MOLAmerica.com](mailto:Steve.Nagurka@MOLAmerica.com).

**BANK:** Bank of Tokyo-Mitsubishi UFJ      **ADDRESS:** 1251 Avenue of the Americas, New York, NY 10020

**ABA#** 026009687      **ACCOUNT NAME:** MOL (America) Inc.      **ACCOUNT#** 310026172

**All original bills of lading should be surrendered at our Lombard, Illinois office at the following address:**

MOL (America) Inc.  
700 E. Butterfield Road, Suite 250  
Lombard, IL 60148  
Attn: Freight Cashier

**Do not include checks with original bills of lading surrendered at the above Lombard address.**

Please contact Steve Nagurka at 732-512-5331 ([Steve.Nagurka@MOLAmerica.com](mailto:Steve.Nagurka@MOLAmerica.com)) or Janet Galassa at 732-512-5324 ([Janet.Galassa@MOLAmerica.com](mailto:Janet.Galassa@MOLAmerica.com)) if you have any questions.

As of April 1, 2010, failure to follow the above process may result in document or cargo release delays of 24 to 72 hours. Thank you for your cooperation.

